

Huron-Superior Catholic District School Board

POLICY TITLE: **PROCESSING OF COMPLAINTS** **Approved:** **March 31, 1999**
Amended: **March 11, 2015**

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POLICY

The Huron-Superior Catholic District School Board is committed to working cooperatively and responsibly with all stakeholders. At the same time, it is recognized that with many employees, students, parents and guardians all engaged in the education of our students, differences in understanding, interpretation and opinion may occur.

The Board recognizes the need for a common effective process for dealing with complaints, which will foster protection and equity for all parties concerned. The process for complaints is outlined in the related Procedural Guideline.

ADOPTED Board Meeting - March 31, 1999
Motion B-60

AMENDED Board Meeting – June 16, 2010
Motion B-66

AMENDED Board Meeting – March 11, 2015
Motion B-32

DISTRIBUTION

- i) Trustees
- ii) Administration
- iii) Principals
- iv) Teaching Personnel
- v) OECTA
- vi) C.U.P.E.
- vii) Parents
