



# Huron-Superior Catholic

## DISTRICT SCHOOL BOARD

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<b>POLICY TITLE:</b>	<b>PROCESSING OF COMPLAINTS</b>	<b>Approved:</b>	<b>March 31, 1999</b>
		<b>Amended:</b>	<b>October 16, 2019</b>
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### **POLICY**

The Huron-Superior Catholic District School Board is committed to working cooperatively and responsibly with all stakeholders. At the same time, it is recognized that with many employees, students, parents and guardians all engaged in the education of our students, differences in understanding, interpretation and opinion may occur.

The Board recognizes the need for a common effective process for dealing with complaints, which will foster protection and equity for all parties concerned. The process for complaints is outlined in the related Procedural Guideline.

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<b><u>ADOPTED</u></b>	Board Meeting - March 31, 1999 Motion B-60
<b><u>AMENDED</u></b>	Board Meeting – June 16, 2010 Motion B-66
<b><u>AMENDED</u></b>	Board Meeting – March 11, 2015 Motion B-32
<b><u>AMENDED</u></b>	Board Meeting – October 16, 2019 Motion B-401

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<b><u>DISTRIBUTION</u></b>	
i)	Trustees
ii)	Administration
iii)	Principals
iv)	Teaching Personnel
v)	OECTA
vi)	C.U.P.E.
vii)	Parents

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